Questionnaire: Leisure Strategy Consultation

SURVEY RESPONSE REPORT

19 February 2021 - 12 September 2022

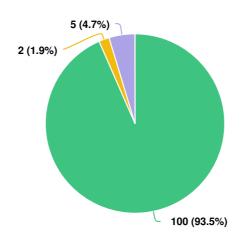
PROJECT NAME:Let's Talk Leisure





Questionnaire: Leisure Strategy Consultation : Survey Report for 19 February 2021 to 12 September 2022

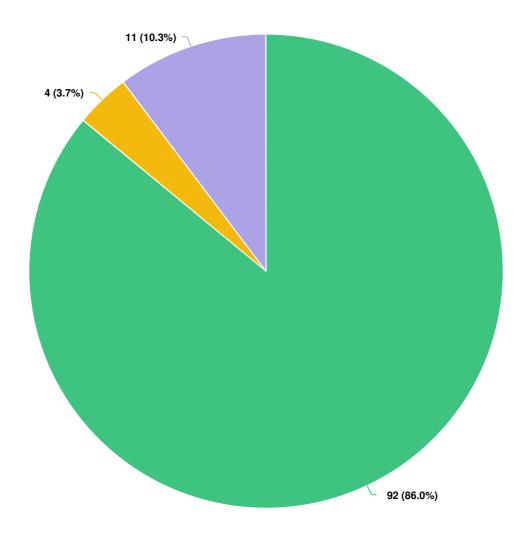
Q1 RCT Leisure, Sports and Parks Service has a Vision of "encouraging all residents to lead active and healthy lifestyles and ...

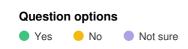




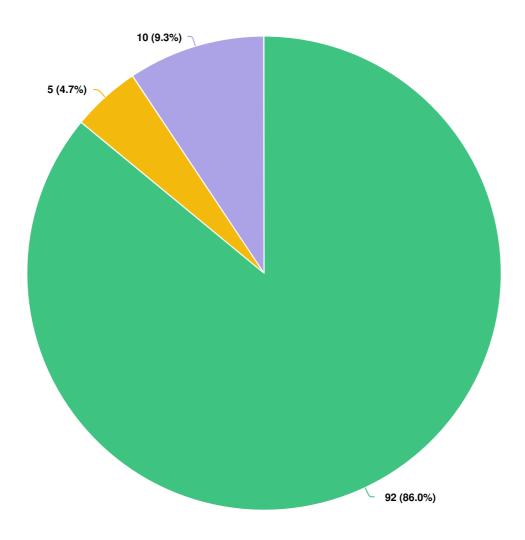
Yes No Not sure

Q2 To strive towards achieving the Vision, the primary focus of the Leisure and Sports Service is "to enable more people, to be more active, more often".Do you think that this focus will help more residents of RCT to lead an active and healthy lifesty...





Q3 To achieve an increase in the number of residents who are active on a regular basis, the Leisure and Sports Service have identified 8 priority development areas based on people and places:Do you think that by concentrating on these 4 priorities the...





Q4 In relation to the above, Are there any other People focused priorities that the service should concentrate on?

Anonymous Lower price of gym memberships these are quite large compared to

8/18/2022 12:07 PM other facilities

Anonymous Reduce cost

8/18/2022 12:11 PM

Anonymous Discount for people attending slimming world or other diet clubs

8/18/2022 12:12 PM

Anonymous A walking group for over 60s please.

8/18/2022 12:15 PM

Anonymous The opening times in leisure centres have shortened. These should

8/18/2022 12:16 PM be restored to the times prior to Covid

Anonymous Should focus locally on providing more opportunities for people with

8/18/2022 12:22 PM individual sites

Anonymous People who have retired, more daytime activities, more classes etc.,

8/18/2022 12:22 PM as when it comes the winter months most retiree's don't like going out

in the evening, they'd rather more daytime classes.

Anonymous It is of the utmost importance that policies focus on holistic health and

wellbeing rather than weight loss and other aesthetic concerns. It is crucial that the service rejects diet culture in every way in order to

avoid causing harm to the community

Anonymous Sight impairment

8/18/2022 12:32 PM

Anonymous Local facilities in local areas rather than having to travel which adds

8/18/2022 12:32 PM to costs and often transport routes are not available.

Anonymous No

8/18/2022 12:37 PM

8/18/2022 12:27 PM

Anonymous 8/18/2022 12:47 PM	No
Anonymous 8/18/2022 12:50 PM	Menopausal and post menopausal women.
Anonymous 8/18/2022 12:53 PM	When timetabling, please consider shift workers and those of us that use the leisure services in the evenings and weekends.
Anonymous 8/18/2022 01:02 PM	More taster sessions/trial for a certain timeframe; more membership options eg quarterly passes, weekly etc and a 'tailor made' approach so that someone that can only attend on a certain day/time or use certain equipment/classes only pay for those
Anonymous 8/18/2022 01:18 PM	Using exercise to encourage older people to get together and to assist people with mental health, isolation and loneliness to greatly benefit from exercise
Anonymous 8/18/2022 01:52 PM	To encourage young people who have become apathetic and play too much on x box type games
Anonymous 8/18/2022 03:43 PM	Retirees who may not necessarily be signposted via a health related reason.
Anonymous 8/20/2022 12:16 PM	Loyalty schemes as if you are not a concessions, on benefits or a corporate member you pay too whack all the time and seems unfair.
Anonymous 8/20/2022 01:00 PM	I think that the majority of bases are being covered, as it would be impossible to spread services to everyone, that of course would be the main aim.
Anonymous 8/21/2022 01:14 PM	Making exercise more available to enable more people the opportunity to participate
Anonymous	Information on walks around their local areas. Mental and physical

health can be helped greatly by being outdoors and if people know of

some lovely walks it would improve their wellbeing.

8/22/2022 06:50 AM

8/22/2022 05:39 PM

Morning classes at Llantwit Fadre

Anonymous

8/22/2022 05:44 PM

Cost! For the common person -myself the gym is an expense I cannot afford. I don't qualify for any discounts which is really disappointing. Would love to be fitter and healthier and a park if a sports team but

costs keep me on the outside. I run it's free

Anonymous

8/22/2022 05:49 PM

As as sports masseuse and personal trainer addressing, education, rehabilitation, therapy for mental and physical health. Club, groups and activities, mentoring and support for all

Anonymous

8/22/2022 05:51 PM

Physio therapy and stretching

Anonymous

8/22/2022 05:53 PM

No

Anonymous

National Exercise & Joint Care Ref Schemes are EXCELLENT! More of this, advertised even more would be great! A People focused priority that needs addressing is one particular barrier to participation - LACK of AQUAEROBICS Instructors & classes county wide

Anonymous

No

Anonymous

8/22/2022 06:26 PM

Consider offering self referal classes for imdividuals with a high BMI, overweight or obese. Also improve the width of the roads to make cycling safer for the community. Consider offering outdoor 3G pitches that have a roof, as our climate is often wet.

Anonymous

8/22/2022 06:28 PM

People who have additional needs and can't always access

mainstream activitives

Anonymous

Encourage parents and kids to exercise together

Anonymous

8/22/2022 07:20 PM

People who work 9 to 5

8/22/2022 08:57 PM

Low confidence low self esteem not just communities first

areas. People who work can be inactive due to time of classes and

low confidence

Anonymous

8/24/2022 05:17 PM

Staff and youngsters

Anonymous

8/24/2022 05:32 PM

Ensuring staff at all levels are well qualified for the roles they undertake. Whilst a willingness to help is commendable it is no

replacement for a fully qualified workforce

Anonymous

3/26/2022 11:30 AM

Disabled and obese.

Anonymous

8/28/2022 01:46 PM

Teenagers

Anonymous

9/03/2022 02:52 PM

The app does not work! Impossible to use for technological person. How is an older person meant to use it. Tried booking a class!

Impossible!

Anonymous

9/03/2022 02:54 PM

More classes in the Rhondda area. More or child friendly classes postnatal exercise classes in the Rhondda area to help local new

mothers

Anonymous

9/03/2022 03:25 PM

Price and accessibility of equipment for people of all ages and

abilities

Anonymous

9/03/2022 04:03 PM

Classes or activities closer to home. For example the upper parts of the Rhondda Valleys. Transport is an extra cost to families living in

areas like Blaenrhondda, Blaencwm, Tynewydd etc

Anonymous

9/03/2022 06:15 PM

The working people better opening times to allow working for to

engage facilities

Anonymous

9/03/2022 06:28 PM

People who work also at risk of sress mental health problems and weight gain as classes are aimed people who do not work.Llys cadwyn in Pontypridd cut many evening classes people can't access

them.

9/04/2022 10:40 AN

Making adult learning classes more affordable to people working part time so they are able to expand their knowledge. Classes on budget cooking and opportunities to buy affordable fresh produce from local producers

Anonymous

9/05/2022 08:13 PM

From my experience in school. There were children there that wasn't very good at mainstream sports. Ie, football, rugby, these children may have been very good bowls or able to play bowls. Bowls may have given them an activity, that they were abl to take

Anonymous

9/05/2022 10:09 PM

People aged 50+ need to be coach lead to encourage paetipaxtipn, for example, structured swimming sessions for over 50s. Where the participants aren't swamped by younger athletes

Anonymous

9/06/2022 08:39 AM

Back up the ideas with proper investment. Having great ideas means nothing without the money to back it up. People can get fresh air for nothing by walking outside their front door, but exercise costs money.

Anonymous

9/06/2022 01:53 PN

Regular contact and support for Community Amateur Sports Clubs within RCT eg. Football, Cricket, Rugby, Hockey etc. to understand their challenges and how you can support them with People focused priorities.

Anonymous

9/07/2022 06:13 PM

Visits to care homes perhaps passing on training to individuals able to take classes in the care home?

Anonymous

9/07/2022 06:18 PM

A holistic approach with opportunities to engage with MH services.

Anonymous

9/07/2022 06:24 PM

Could consider more availability of exercise classes in the evenings or increase capacity of existing classes or for really popular classes maybe extra classes on so more can participate particularly people working weekdays 9-5 it's hard to get a space

Anonymous

9/07/2022 06:31 PM

More exercises classes available in sobells center in the evenings for people who work during the day.i feel there is not enough choice of various exercise classes as there used to be pre covid

Anonymous

No

9/07/2022 06:34 PM

Anonymous

9/07/2022 06:39 PM

Ability to have a 'shared membership' with a person of their choice. Whether it be a partner or a friend, in this climate a type of discount for a shared membership would aid and encourage people to be more active if it's more affordable.

Anonymous

9/07/2022 07:23 PM

From what I see from using the Sobell centre, there is very little consideration for disabled people having access to the building, and especially the swimming pool. The recent improvements are terrible for me in the pool area: no assisted or wide doors.

Anonymous

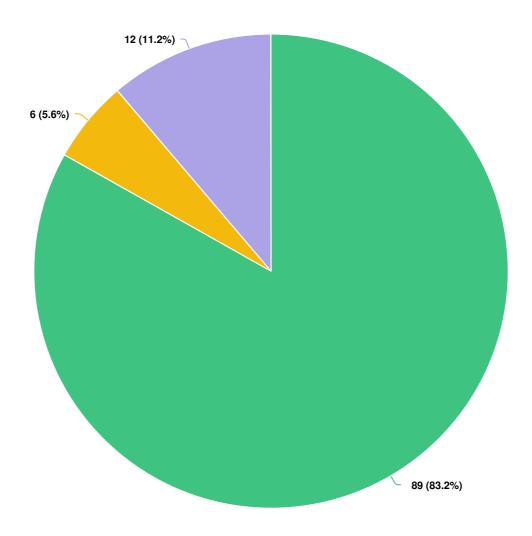
9/08/2022 08:24 AM

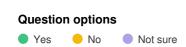
Enabling residents to be independently active.

Optional question (57 response(s), 50 skipped)

Question type: Single Line Question

Q5 Do you think that by concentrating on these 4 priorities the service will be able to increase and improve the places across RCT where residents can be active? Places: (4 development priorities) To invest, develop and improve the formal and informal o...





Q6 In relation to the above, Are there any other place focused priorities that the service should concentrate on?

Anonymous To ensure that facilities / classes are accessible at convenient times.

8/18/2022 12:10 PM Focus needs to include individuals that also work full time and still

want to be able to use these facilities.

Anonymous Exercise equipment in local parks usable by all

8/18/2022 12:11 PM

Anonymous Utilise the parknas much as possible.

8/18/2022 12:15 PM

Anonymous Some classes fill up 7 days before. When this happens regularly

8/18/2022 12:16 PM extra classes should be fitted into timetable

Anonymous Bronwydd pool although had a refurbishment a few years ago has 8/18/2022 12:19 PM faced under investment with old equipment, lack of cleaning, the

faced under investment with old equipment, lack of cleaning, the seemingly constant threat of the gym returning to a later opening time

although generally between 6-7am is fairly well occupied

Anonymous Llantwit Fardre Leisure Centre has lost a lot of its classes since covid

and more classes need to be put on there to encourage others to return and new members to join. Feels like opening hours have

deliberately been decreased and classes cut.

Anonymous Effective air conditioner's in extreme temperatures

8/18/2022 12:22 PM

Anonymous Rhondda leisure centre

Anonymous No 8/18/2022 12:37 PM

Anonymous No

Anonymous Outreach work at local halls/ venues/ pitches etc

8/18/2022 12:32 PM

8/18/2022 12:47 PM

8/18/2022 12:50 PM

Anonymous

8/18/2022 01:02 PM

On-line only info may miss pensioners & those in tech poverty perhaps leaflet drop, posters on toilet doors, library, Post Office, local

Spars, Co-ops etc

Anonymous

Not that I am aware of.

Anonymous

8/18/2022 03:43 PM

Make it easier to book 3G pitches and use of athletics tracks

8/20/2022 12:16 PM

Anonymous 8/20/2022 01:00 PM I think all avenues have been covered at the moment.

Anonymous

More leisure centres in certain areas needed

8/21/2022 01:14 PM

Anonymous

Llantwit Fadre

8/22/2022 05:39 PM

Anonymous 8/22/2022 05:48 PM Open the facilities that you already have for longer

Anonymous

8/22/2022 05:49 PM

Getting back to healthy living, lifestyle and progressively fit and active

for all able and disabled

Anonymous

Maerdy Res outdoor swimming or kayaking, bike hire, Smilog Forest

cycling trails, walking trails, pump tracks, crit track, climbing wall,

park, abandoned industrial estates

Anonymous

Climbing more risk taking activities,

Anonymous 8/22/2022 07:20 PM Classes in same activities in all leisure centre eg Zumba is not

available in some leisure centres

Anonymous

8/22/2022 08:36 PM

Cycle routes as a priority

Outdoor activities such as being involved with park runs yoga boot Anonymous 8/22/2022 08:57 PM camp in park more access to swimming ie Lid Pontypridd always full kids can't access other pools due to transportation Anonymous Children of youth centre age 8/24/2022 05:17 PM Anonymous Maintenance in the older facilities and changing areas. 8/26/2022 11:30 AM Anonymous Outdoor spaces - cycle routes good road surfaces 8/28/2022 01:46 PM Anonymous More local less formal exercise opportunities like walking groups, 9/02/2022 05:51 PM family circuts and support smaller community groups to form More toilets Anonymous 9/03/2022 02:51 PM The app doesn't work! Makes everything not worth while! Anonymous 9/03/2022 02:52 PM Anonymous More outdoor water facilities for children in the Rhondda. Not just Cynon and Taf Anonymous Porth pool building needs considerable repairs. 9/03/2022 03:43 PM Anonymous Just advertise more locally 9/03/2022 06:15 PM Anonymous People who work long hours sitting down divers etc who rely on high 9/03/2022 06:28 PM fat diet due tO only available facilities Anonymous Creating more hubs which people can access in their communities 9/04/2022 10:40 AM Anonymous Getting the bowling greens back to the standard they were. When I 9/05/2022 08:13 PM started playing the bowling greens, were like snooker tables. As a result of this Rhondda alone was a hot bed for international players.

9/05/2022 10:09 PM

Yes. Just making 3g facilities available isn't going encourage 50+

people to take up sports.

Anonymous

9/06/2022 08:39 AM

Building an indoor multi sport facility at Ystradfechan Playing Fields in

Treorchy

Anonymous

9/06/2022 01:46 PM

Invest in existing sports facilities in sports clubs

Anonymous

9/06/2022 01:53 PM

Please see comments at Q4

Anonymous

9/06/2022 07:13 PM

With the only Lido in Wales, please don't forget to invest in OUTDOOR swimming. There are limited venues in the area that are

suitable to host galas with viewing facilities, no 50m pools.

Anonymous

9/06/2022 08:38 PM

RCT need to concentrate on Hockey. Hawthorn Astro is slowly becoming unplayable and no communication to the 3 hockey clubs which are based there on a plan for the future. Too many 3G pitches are flying up and no consideration for other sports.

Anonymous

9/06/2022 10:39 PM

Encourage greater pride among the workforce that take care of community playing facilities. The club participants appear to have greater pride in their facilities. Workforce motivation in essence.

Anonymous

9/07/2022 12:46 PM

More hockey pitches please as there only seems to be 1 in Hawthorn

High at present

Anonymous

9/07/2022 06:39 PM

Ability to have a 'shared membership' with a person of their choice. Whether it be a partner or a friend, in this climate a type of discount for a shared membership would aid and encourage people to be more

active if it's more affordable.

Anonymous

9/07/2022 07:23 PM

You need someone to advise on changes so disabled or wheelchair bound customers can use the facilities easily. As people get older, they need more help or if they have disabilities. You need a panel of users from all walks of life and ability to advise.

9/07/2022 08:59 PM

Making any outdoor activity accessible. As a woman I wouldn't cycle or run alone after dark because it doesn't feel safe, especially on cycle paths. This means in winter that there are fewer opportunities to

exercise.

Anonymous

0/08/2022 08·24 AM

Communication of the above

Optional question (48 response(s), 59 skipped)

Question type: Single Line Question

Over 30% of young people in RCT are active for less than the recommended 60 minutes a day to benefit their physical and mental wellbeing. In 2019/20, 52% of adult RCT residents did not take part in any physical activity or sport. Do you think there is anything else that RCT Leisure, Sports and Parks could do to help more residents to be more active?

Anonymous

8/18/2022 12:06 PM

No I don't some people won't help themselves

Anonymous

8/18/2022 12:07 PM

Reinvest more in facilities

Anonymous

8/18/2022 12:10 PM

Earlier and later opening times for facilities. Better pricing for those who don't qualify for a discount on membership. More group classes.

More children's classes.

Anonymous

8/18/2022 12:11 PM

Exercise equipment in local play areas that is accessible to all

Anonymous 8/18/2022 12:12 PM

Covid stopped alot of exercise group such as running groups

personal trainers so numbers were low

Anonymous

8/18/2022 12:13 PM

More evening fitness classes for people who work or are at school

Anonymous

I'm afraid I don't know

8/18/2022 12:15 PM

Anonymous

8/18/2022 12:16 PM

I think the excellent services available in RCT should be advertised

better & there should be greater liaison with at risk groups

8/18/2022 12:19 PM

Facilities being closed ie Treherbert swimming pool and Tylorstown swimming pool disappearing. These facilities used to be a lifeline for fitness and also a social wellbeing, especially for the elderly who do not have access to transport and these have been removed With dog ownership increasing many parents would like to walk their child to the playground/Park with the dog to kill two birds with one stone but due to the dog having to stay outside and no line of sight of their child(ren) this is often impossible. I understand the concern of fog mess but would be great to have a trial allowing dogs to access some areas

Anonymous

8/18/2022 12:22 PM

Increase the type of classes available to its residents- especially in Llantwit Fardre LC

Anonymous

8/18/2022 12:22 PM

Drop prices, free taster sessions

Anonymous

8/18/2022 12:27 PM

Actively and openly reject diet culture by way of staff training, public campaigns, etc. Publicly reject the ideas that weight equals health and exercise is solely for weight loss. Refuse all attempts by diet culture to infiltrate services; eg blanket ban on weight loss programmes such as via personal trainers, diet groups etc at service facilities. Support all residents of all identities, particularly those living with marginalised identities (including those living in larger bodies) to engage in joyful movement

Anonymous

8/18/2022 12:32 PM

Organised walkes

Anonymous

8/18/2022 12:32 PM

Provide local facilities throughout the borough at prices affordable to all.

Anonymous

8/18/2022 12:37 PM

Run free taster sessions for classes

Anonymous

8/18/2022 12:39 PM

I feel that an excellent job in promoting fitness is already in place.

Perhaps GPs should be more proactive in encouraging patients to be more involved in exercise

more involved in exercise

Anonymous

Build skating parks for children and change the booking system for

01.	40		\sim	40	40	PM	
	1 ×.	ハンロ	シン	コン・	4ン	PIVI	

the lido

Anonymous

8/18/2022 12:47 PM

No you are doing enough, advertising the leisure facilities is really $% \label{eq:control} % \label{eq:control}$

good.

Anonymous

8/18/2022 12:50 PM

Outreach work as previous.

Anonymous

8/18/2022 12:53 PM

Try to keep costs of individual sessions down and to make more use of social media for information and types of physical exercises. Social media could also be used more to create groups of shared interests to develop friendships etc.

Anonymous

8/18/2022 01:02 PM

See all previous comments/suggestions

Anonymous

8/18/2022 01:18 PM

More organised fun? Go to places where groups of people meet, with

preorganiaed classes?

Anonymous

8/18/2022 01:52 PM

My real area of concern

Anonymous

8/18/2022 01:59 PM

During the summer, Christmas, and Easter holidays they could put on free gym or outdoor activities for a different age group every other

day for hour

Anonymous

8/18/2022 03:43 PM

Increase the classes available at specific local leisure centres, eg Aqua-aerobics, and not assume people are able to travel between

centres in RCT. The area is too large and public transport

infrastructure too limited for most to do this.

Anonymous

8/18/2022 05:42 PM

Reduce the adult price of people that work

Anonymous

8/20/2022 10:45 AM

Not sure

Anonymous

8/20/2022 12:16 PM

Make parks for older children like bike ramps or skateboard ramps. They will then be having fun without realising they are being active. My son is 11 and would love to have more places like this where we

8/20/2022 01:00 PM

At the moment I think everything is covered, although it still leaves it

open to future idea's

Anonymous

8/20/2022 09:28 PM

Cheaper classes in the evening for those that work

Anonymous

8/21/2022 01:14 PM

Run more classes outside of education and work hours. Very limited in comparison to over 5 years ago. Not much going on over

weekends when young people have the time. Why can classes not run during mornings or afternoons on weekends? I'd like to go so

sure more people out there would too

Anonymous

8/22/2022 06:50 AM

Maybe advertising events like the Park Run would encourage / start

people on an exercise routine.

Anonymous

8/22/2022 05:34 PM

No

Anonymous

8/22/2022 05:35 PM

Sports youth clubs/ classes. Relationships with community teams and

plug gap if not available E.g girls football

Anonymous

8/22/2022 05:39 PM

Give students and school ages free membership

Anonymous

8/22/2022 05:44 PM

Cost - keep at a minimum

Anonymous

8/22/2022 05:48 PM

No, you can lead a horse to water, but you can't make it drink! Some

people are just not interested and/or ignorant

Anonymous

8/22/2022 05:49 PM

Many benefits of massage and personal training, GP exercise referral, individual and group session outside and gym based. Help

small clinics and professionals with alternative therapies and treatment

Anonymous

8/22/2022 05:50 PM

Keep Fit classes for middle aged people who aren't as confident or

able to go to regular fitness classes

Lower the cost of activities,

8/22/2022 05:51 PM

Anonymous

8/22/2022 05:53 PM

No

Anonymous

8/22/2022 05:56 PM

Ability to get to, access sports facilities, link better with transport - provide subsidised bus tickets alongside subsidised class costs perhaps? As above, Aquaerobics is great for a lot of people who can not do other forms of exercise, and yet there is a shortage of classes and a shortage of teachers - access to classes is not uniform across RCT either. Also, Mums and Bumps pool classes, there needs to be more of these, and finally access to physio in Leisure Centres, is all in the north of the county, not in the south.

Anonymous

8/22/2022 06:01 PM

Not sure but I would like to think so but no sure what can be done.

Anonymous

8/22/2022 06:24 PM

No

Anonymous

8/22/2022 06:26 PM

Allocate certain gyms to be open 24hrs as many people work shifts. Open centers earlier in the mornings such as 5am so people can exercise before work. Open lakes for outdoor swimming, kayaking and paddleboarding.

Anonymous

8/22/2022 06:28 PM

The cost of services Bigger range of activities More accessible for

people who have additional needs

Anonymous

8/22/2022 06:48 PM

Offer cheaper and more varied sports.

Anonymous

8/22/2022 07:18 PM

Don't know

Anonymous

8/22/2022 07·20 PM

Provide sessions for under 60s only for example so that $30\ ,\,40,\,50$

year olds can swim unhindered in morning sessions

Anonymous

The strategy covers this point.

8/22/2022 08:36 PM

Anonymous

Discourage mobile phones during activities.

8/22/2022 08:52 PM

Anonymous

Greater access to Lido in Pontypridd not all kids have transport. Free $\,$

classes fun aimed at children teenagers skateboarding etc

Anonymous

8/22/2022 10:18 PM

Na

Anonymous

8/24/2022 05:17 PM

Yes engage with youths of all levels and abilities, vary classes and

times and mix ages

Anonymous

8/24/2022 05:32 PM

Yes. Currently many leisure for life classes are cancelled in favour of schools access this denying classes to members of the public. This is particularly true of aqua aerobics. I already have to take time off in order to access. It is disappointing to have this cancelled when I pay

monthly to use.

Anonymous

8/26/2022 11:30 AN

Yes, ensure the facilities are open for longer periods of time. For example I work until 5 pm but the pool isn't open until 7.00pm. Open

the facilities up!

Anonymous

8/28/2022 01:46 PM

Add some events

Anonymous

8/31/2022 03:29 PM

na

Anonymous

9/02/2022 05:51 PM

After school clubs, support walk a mile a day at schools, support local

sports clubs to recruit children into them.

Anonymous

9/03/2022 02:50 PM

No

Anonymous

9/03/2022 02:51 PM

Possible have more classes in the afternoon/ evening so employed

people can take part

Anonymous 9/03/2022 02:52 PM	App doesn't work!
Anonymous 9/03/2022 02:54 PM	More working people friendly classes in Ystrad sports centre. More child friendly/ made for mams classes yn Ystrad. Not just Sobells
Anonymous 9/03/2022 03:25 PM	Range of activities and equipment. Outreach sessions in community centres
Anonymous 9/03/2022 03:39 PM	Reduce fees, students still pay a lot for them to exercise. My daughter would love to use the facilities as she needs to lose weight but the cost prohibits her.
Anonymous 9/03/2022 03:43 PM	Yes
Anonymous 9/03/2022 04:03 PM	Activities nearer to people and not just in leisure centres
Anonymous 9/03/2022 04:17 PM	No
Anonymous 9/03/2022 05:11 PM	No
Anonymous 9/03/2022 05:19 PM	Leisure centre days, advertising activities, benefits and help utilising the LC staff on hand to present and answer queries
Anonymous 9/03/2022 06:03 PM	GetfitWales lent me a Fitbit which made me realise how UNfit I was, and helped motivate me to get moving more and sleep moremaybe a low cost rent-to-buy, or fitness points to buy a Fitbit or similar might be helpful for some?
Anonymous 9/03/2022 06:15 PM	Taster sessions ? Tour of facilities ?
Anonymous 9/03/2022 06:28 PM	Again more evening classes people who work aren't we priority

Anonymous	No it's a good an fair sports centrr
9/03/2022 09:10 PM	
Anonymous	Make the activities more affordable to residents particularly in the
9/04/2022 10:40 AM	current climate
Anonymous	I think for older people, you have to create a social side of the
9/05/2022 08:13 PM	activities as well as the activity itself.
Anonymous	more advertising of what's available and where and when
9/05/2022 09:14 PM	more advertising of what's available and where and when
0,00,2022 00.111101	
A 10 0 10 100 0 110	
Anonymous 9/05/2022 10:09 PM	Encourage partipation in a more realistic activity such as lawn bowls. Gets people outside in the fresh air
9/03/2022 T0.09 FWI	dets people outside in the nesh an
Anonymous	££££ and the obvious limited opening times of certain facilities,
9/06/2022 07:42 AM	Tonyrefail being one in particular.
Ananymaya	Durvide was indeed facilities and may far staff to manage, according
Anonymous 9/06/2022 08:39 AM	Provide more indoor facilities and pay for staff to properly manage our parks. Bring back dedicated park keepers and develop Park facilities
9/00/2022 06.59 AW	for older children.
Anonymous	Encourage links between schools and local sports clubs
9/06/2022 01:46 PM	
Anonymous	As avove comments
9/06/2022 01:53 PM	
Anonymous	Make venues more accessible, with a 'drop in anytime' membership
9/06/2022 07:13 PM	that has a set number of maximum uses. You'd top it up if you ran out
	but use it or lose it could be an incentive that made people more
	involved.
Anonymous	
9/06/2022 08:38 PM	
Anonymous	Unfortunately, very little. It has to come from the individual
9/06/2022 10:39 PM	themselves!

9/07/2022 12:46 PM

On line classes??

Anonymous

9/07/2022 05:08 PM

Children / youth based activities

Anonymous

9/07/2022 06:05 PM

No

Anonymous

9/07/2022 06:07 PM

Very happy with the classes I attend

Anonymous

9/07/2022 06:12 PM

An Idea. More children classes/ activities. That would allow parents to then also exercise at the same time. For example, weekday morning or evening swimming classes, then parents could use other facilities

at the same time.

Anonymous

9/07/2022 06:13 PM

Free introductory taster sessions?

Anonymous

9/07/2022 06:18 PM

Reduce costs.

Anonymous

9/07/2022 06:18 PM

Female focussed activities for secondary school age to limit activity drop off in this group

Anonymous

9/07/2022 06:21 PM

Use Facebook to entice those who are inactive to contact someone specific in RCT leisure who can give encouragement to get them to participate & engage in some sort of exercise like joining a walking group of similar people to themselves.

Anonymous

9/07/2022 06:24 PM

More availability of spaces for classes. Consider the times of classes e.g. 5pm classes can be hard to attend due to rush hour traffic maybe could consider a slightly later start time e.g. 5.30? Maybe an facility online to see how busy the gyms are so people who don't like busy places can avoid peak times & might be more comfortable attending & be more active.

Anonymous

9/07/2022 06:31 PM

More outdoor classes all year round

9/07/2022 06:34 PN

Reduce membership fees and allow more time for swimming also staying open as it used to be until 22.00 allowing shift workers and day workers to use the facility at time to suit them. Also have some staff members interact with customers show them how gym equipment works at least

Anonymous

9/07/2022 06:36 PM

N/a

Anonymous

9/07/2022 06:39 PM

Ability to have a 'shared membership' with a person of their choice. Whether it be a partner or a friend, in this climate a type of discount for a shared membership would aid and encourage people to be more active if it's more affordable.

Anonymous

9/07/2022 06:44 PM

More outdoor classes instead of indoors from March to September eg Hitt classes

Anonymous

9/07/2022 07:11 PM

Improve the changing facilities some are ancient

Anonymous

9/07/2022 07:23 PM

Provide and promote services for everyone, not just those who can walk around easily. Also older people could be encouraged to take grandchildren for exercise, customers should be given free passes for friends from time to time, so they can try out the facilities. Make the website more user friendly, for example I could not download a swimming timetable on my phone or my computer today, and no one was free to answer the phone, so I had to drive to the leisure centre to get one.

Anonymous

9/07/2022 07:34 PN

The recent addition of new classes at Llys Cadwyn are brilliant and Emma's enthusiasm and knowledge has encouraged me to try classes which I previously hadn't considered. Encouraging over 60's women to use the facilities in the gym and perhaps a class where equipment was demonstrated and used in a class would be a way to raise fitness levels. Having been using the gym since it opened and having benefitted greatly, I'm sure that if women had the chance to be guided around the facilities that it would be appreciated.

Anonymous

9/07/2022 07:35 PM

No

Anonymous

More after school clubs, linked to the schools. In school holidays, free

9/07/2022 08:59 PM

sports clubs that provide childcare and give children opportunities to socialise and play. There are things that exist-like fit4fun or young ones clubs but these are often very expensive. Themed sports events would be great too-an Easter egg and spoon race etc

Anonymous

9/08/2022 04:02 AM

As an RCT staff member I genuinely feel that we should get a much cheaper membership to access our leisure facilities. Pretty much anyone who works for any company can get the same rate as me, and if you're unemployed even cheaper. Make it cheaper for us on payroll, of take it out before tax to reduce the costs. With everything going up in price I cannot afford a membership as I'd have to miss out on other essentials. I will continue to be a statistic of someone that doesn't get the active minutes that I should per day due to the high membership prices.

Anonymous

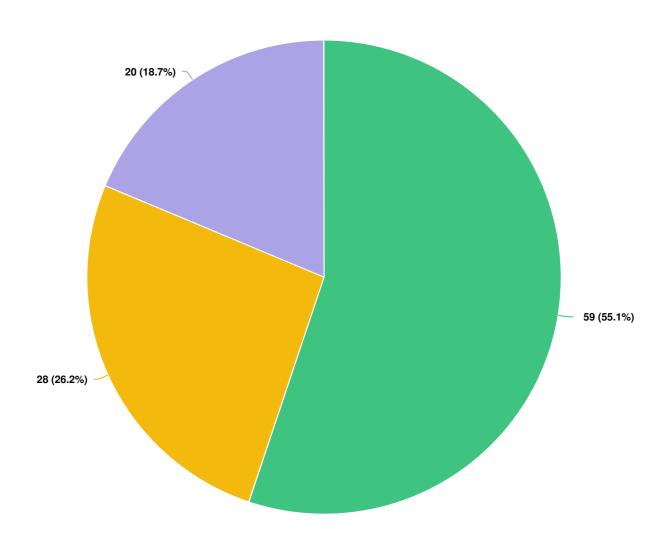
9/08/2022 08:24 AM

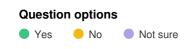
Communicate available facilities

Mandatory Question (107 response(s))

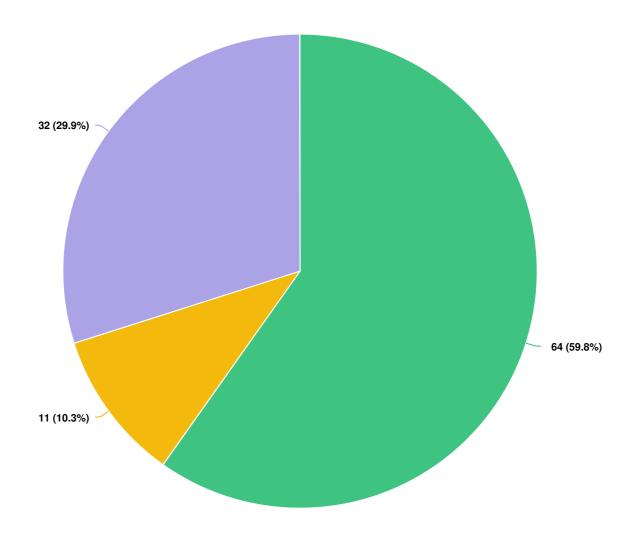
Question type: Essay Question

Q8 Do you feel the increase in the cost of living will reduce your ability to undertake sport and leisure activities?





Are you aware of the following schemes that exist within Rhondda Cynon Taf?* Free holiday swim* 60+ free swim* Military of Defence Armed forces free Membership* Seasonal promotional Memberships* Discounted/Corporate membership schemes* Foster Carer...





Q10 Are there any other comments for consideration for the ongoing Leisure Strategy?

8/18/2022 12:07 PM

Facilties need reinvestment and when facilities break they should be fixed in good time. E.g. broken sauna

Anonymous

8/18/2022 12:10 PM

Tonyrefail leisure centre needs longer opening hours, longer pool hours and more classes. Website needs to be updated more, not everyone uses social media and I know that Facebook is your main promotional channel. information needs to be more accessible.

Anonymous

8/18/2022 12:11 PM

Reduce cost of leisure for life membership

Anonymous

8/18/2022 12:12 PM

Free swimming lessons in the summer holidays like there was in the

Easter holidays

Anonymous

8/18/2022 12:15 PM

Keep membership costs down as low as possible. My membership runs out in September and I don't think, as a pensioner, I will be able

to continue with it.

Anonymous

8/18/2022 12:16 PM

The service should only be enhanced and not cut back at all

Anonymous

8/18/2022 12:19 PM

Please consider the 6am start for Brownydd pool to be permanent 5 days a week. We are currently relying on the swimming club. For a small difference in budget it will allow people in the area to have a constant knowledge they can access the facility from this time

Anonymous

8/18/2022 12:22 PM

Please look at increasing the number and variety of classes at Llantwit Fardre Leisure Centre and let it revert to how it was pre lockdown as decreasing the opening hours of this Centre and limiting its classes is not at all good for the local community. Have supported this Centre for 20 years and wish to continue to do so

Anonymous

8/18/2022 12:22 PM

You've got qualified trainers in various skills, yet you don't use them as much in the day, it's mostly evening classes

Anonymous

The strategy must reject outdated, unscientific and discriminatory

Questionnaire: Leisure Strategy Consultation : Survey Report for 19 February 2021 to 12 September 2022			
8/18/2022 12:27 PM	practices and culture in order for the service to remain relevant and fit for purpose		
Anonymous 8/18/2022 12:32 PM	More yoga classes at Rhondda Sport Centre,but only one hour glasses as the glasses there at the moment are Tuesday 2 Hours/Thursday 11/2 far to long		
Anonymous 8/18/2022 12:32 PM	Reduced costs as the schemes above do not cover the majority of residents. Locally based activities. Eg. Residents of Pontypridd have to travel either to Porth or Hawthorn to swim outside of a small number of summer months for the Lido. Youths in Graigwen/White Rock for example haven't even got somewhere to kick a ball.		
Anonymous 8/18/2022 12:37 PM	No		
Anonymous 8/18/2022 12:47 PM	I use the swimming facilities for 60+ four times a week I think RCT is great I'm always saying to others to use them		
Anonymous	More classes for over 50's through the day please.		

Anonymous	More classes for over 50's through the day please.
8/18/2022 12:50 PM	

Anonymous	RCT was very supportive during Covid lockdowns but I think people
8/18/2022 12:53 PM	need more information about what is available to them in their local
	communities.

Anonymous	See previous comments

8/18/2022 01:02 PM

Anonymous	Advertise locally. It's easy to find things if you're looking for them but
8/18/2022 01:18 PM	if one is not currently active, they will not see a lot of what is going on

Anonymous	Encourage rct motto, one for all
8/18/2022 01:52 PM	
Anonymous	Please increase training of staff to deliver specific classes to improve
8/18/2022 03:43 PM	availability.

Anonymous	None
Page 30 of 44	

8/20/2022 01:00 PM

Anonymous

8/21/2022 01:14 PM

Aside from paperwork exercises to improve leisure facilities, more needs to be done to monitor customers experience such as asking what can be improvised, currently this is all online. More needs to be done, leisure centres are competing with good private gyms. More experienced staff needed to deliver quality classes and more of them. I regularly exercise but am disappointed with the lack of classes and the quality of instructors. Some leisure centres are not fully open over weekends. Lots of the centres don't offer many classes over weekends. Some 1 hour long classes have reduced to 45 minutes which is very disappointing. Feels like less and less value for money and far less opportunities.

Anonymous

8/22/2022 05:34 PM

No

Anonymous

8/22/2022 05:48 PM

We have plenty of facilities but they are too often closed.

Anonymous

8/22/2022 05:49 PM

I believe other therapies should be available and promoted

Anonymous

8/22/2022 05:53 PN

Investment in the gym equipment and up grade to new or refurbished machines and equipment when available as this will hold members in the leisure centre gyms

Anonymous

8/22/2022 05:56 PM

Recast this survey without asking leading questions - 'Do you think' is the WRONG way to open survey questions - I say this time and again for each and every survey you do, and it never, ever improves - basic standard questionnaire design text-books cover this - it is not the way to ask questions.

Anonymous

8/22/2022 06:26 PM

Consider offering free or discounted classes for new memebers, or those consideres overweight or at risk of obese. Survey those who do not participate in exercise and establish what activities they would be interesed in. Indoor velodromes or indoor athletic tracks. Create compertition between centers. For example like the crossfit games or sporting leagues. Get a brand behind it to promote it and set a new trend. Some people prefer to play games to be active such as rounders or baseball. There is too much focus on rugby and football fitness should be fun for all.

8/22/2022 06:28 PM

Speak to the members that attend regularly ask them what they want as we often find some classes really quite get cancelled, but most people want to attend just not the class they have running /wrong time but if they give us options as to what suits us it maybe better for everyone bigger numbers

Anonymous

8/22/2022 07:18 PM

Ask Finland how they did it.

Anonymous

8/22/2022 07:20 PM

Don't forget paying members and consider appropriate timing and

sessions for only paying members

Anonymous

8/22/2022 08:57 PM

Range classes in evening for people who work many classes are in

day when people in work

Anonymous

8/22/2022 10:18 PM

Na

Anonymous

8/24/2022 05:17 PM

Members classes cancelled during school holidays. Classes that are a hr long should still go ahead and surely you can accommodate all. A full paid member with limited availability due to Sall class numbers or

schol holidays just is nit acceptable

Anonymous

8/24/2022 05:32 PM

Please be fairer to working members. People will cancel and become less active if there is no provision at suitable times or classes cancelled to suit schools. The schools have all day to access. Surely times when facilities are quieter would have less impact on paying

members who want to improve their health and wellbeing.

Anonymous

8/28/2022 01:46 PM

Full payers can use less but always pay more

Anonymous

9/02/2022 05:51 PM

More opportunities for teens, and pre teens to get involved in

exercise.

Anonymous

9/03/2022 02:52 PM

The app and communication across the board are poor!

Anonymous

9/03/2022 02:54 PM

Maintain current prices for memberships

9/03/2022 04:03 PM

More classes in Rhondda Leisure centre please. Eg Legs Bums and

Tums, Pilates. These are in centres too far away from me

Anonymous

9/03/2022 06:15 PM

Needs to bd affordable

Anonymous

9/03/2022 06:28 PM

People to be treated equally not just people in community first areas

Anonymous

9/03/2022 09:10 PM

Everything is good

Anonymous

9/04/2022 10:40 AM

Transport and networks need to be in place for people without the luxury of own transport to access these services. And age restricts them from accessing transport schemes

Anonymous

9/05/2022 08:13 PM

The cost of booking a rink in ystrad sports centre, puts a lot of people off. They run reduced rates in the day, this is ok for people who are retired or not working. The people who work are left out. Also the times the centre opens and closes, is a bit restricted for those working

Anonymous

9/05/2022 10:09 PM

For swimming can we have structures coach lead sessions. Such as swimming

Anonymous

9/06/2022 07:42 AM

Yes. why don't you create a family membership package? The package would would limit the number of activities available/week but allow any family member to use the membership. Limitations such as the membership allows 7weekely gym sessions, 3 classes, 5 swims, etc. but the key thing here is that the family members associated with the account can all use the allocated activities. Its very hard to justify a family of 5 all using the current membership to its full potential, even at £20/user which is £100/month. create one membership as listed above for say £40-50/month. you will 100% increase your participation levels that way!

Anonymous

9/06/2022 08:39 AM

Promote tennis in schools and apply for the government money available to build indoor tennis facilities at Ystradfechan Park (22 million has been allocated to develop tennis in parks).

9/06/2022 07:13 PM

Have you flagged up the location and usage of free outdoor gyms? Have you considered walking as an activity that you can advertise as part of your strategy?

Anonymous

9/06/2022 08:38 PM

As above. Investment required to Hawthorn Astro and communication with clubs.

Anonymous

9/06/2022 10:39 PM

Not really, unless there are repercussions for individuals not leading a healthy lifestyle e.g access to medical healthcare, I do not envisage significant improvements. That said, I think that weight management advice is key going forward.

Anonymous

9/07/2022 05:08 PM

Investment and refurbishment of existing swimming pools in the area .

Anonymous

9/07/2022 06:34 PM

Active staff who show the way to new members sort the training areas to a suitable standard during busy times trip hazards always there during these times maybe expand the equipment range to a new level add new products and remove old products and machines that are old or outdated for the modern user who would like new items to use as the local gyms in the area have increased by new equipment. Adding to the range they offer

Anonymous

9/07/2022 06:39 PM

Maybe a buy one get one free offer for a certain activity. Parents / children joint activities

Anonymous

9/07/2022 07:23 PM

At Sobell, you are breaking the law on several counts when it comes to making sure disabled people can get their wheelchairs or scooters through doorways. They are far too narrow in the swimming area of the centre and sometimes completely inaccessible. Your staff are very helpful, but it's embarrassing to have to ask for help all the time. I had to change in the toilets, and leave my scooter outside the Family changing room because I could not get it in there. The passageways are too narrow too and the doors are very difficult for someone in a wheelchair to open. There should be power assisted doors, with a panel to press. I'm sure you could get government grants for these changes. Also, getting to the side of the swimming pool with my scooter used to be very easy from the men's changing area. Now the men's and women's have been changed rounds, making access far more difficult. Members of the public helped me today, and I was very grateful, but I felt embarrassed. Getting through the door to poolside from the narrow corridor was almost impossible, but I managed to get help. It made the whole experience very stressful because of the lack

of thought.

Anonymous

9/07/2022 08:59 PM

Both of my young children go to swimming lessons on different days in Llantrisant leisure centre. I can't find any time to exercise yet I find myself sitting on the chairs by the side of the pool for hours each week. It would be amazing to have parents/grandparents exercise bikes in the observers area for parents like me who just don't get chance to exercise because we are prioritising taking our children to sports clubs.

Anonymous

Non to add

9/08/2022 08:24 AM

Optional question (57 response(s), 50 skipped)

Question type: Essay Question

Under the Equality Act 2010 and the Public Sector Equality Duties, the Council has a legal duty to look at how its decisions impact on people because they may have particular characteristics. How would the aims of the strategy affect you because of your:1. Sex2. Age3. Ethnicity4. Disability5. Sexuality6. Religion / Belief7. Gender identity8. Relationship status9. Pregnancy10. Preferred languagePlease insert your comments below:

Anonymous Not applicable to myself.

8/18/2022 12:10 PM

Anonymous

8/18/2022 12:11 PM

No effect

Anonymous

Anonymous

Not at all

8/18/2022 12:16 PM

It doesn't

8/18/2022 12:22 PM

Anonymous 8/18/2022 12:22 PM

Na

Anonymous

8/18/2022 12:27 PM

This question is too broad to provide a meaningful response here.

That said, the service must actively and robustly reject toxic cultures and ideals which have been allowed to permeate and dominate the

heath, fitness and leisure field

She/Disability

8/18/2022 12:32 PM

Anonymous

8/18/2022 12:32 PM

There are no barriers to what sport and physical activities can't

overcome. WOKE!!

Anonymous

8/18/2022 12:37 PM

Would not be affected

Anonymous

8/18/2022 12:47 PM

I'm effected as I'm 60+

Anonymous

8/18/2022 12:50 PM

Unaffected but really not keen on "unisex" changing rooms etc.

Anonymous

8/18/2022 01:02 PM

Not sure

Anonymous

8/18/2022 01:18 PM

No idea

Anonymous

8/18/2022 01:52 PM

Would be no problem

Anonymous

8/18/2022 01:59 PM

They would not affect me

Anonymous

8/18/2022 03:43 PM

Fairly

Anonymous

8/20/2022 12:16 PM

None

Anonymous

8/20/2022 01:00 PM

Wouldn't make any difference to me.

Anonymous

8/22/2022 05:34 PM

N/A

Anonymous 8/22/2022 05:48 PM	Not
Anonymous 8/22/2022 05:49 PM	Age, trying to start up a new clinic, generally people often don't know that some things are available or existed
Anonymous 8/22/2022 05:53 PM	I. Think this area is showing equality and diversity within the network
Anonymous 8/22/2022 05:56 PM	They wouldn't.
Anonymous 8/22/2022 06:01 PM	I would not be affected.
Anonymous 8/22/2022 07:20 PM	I'm concerned spaces are taken in classes by pensioners and nhs referrals etc in early morning or evening sessions when these are the only sessions available to you if you work I.e. paying members seem to be forgotten in the drive to get everyone active and so these people stop coming because there is no space and without these funds centres may struggle.
Anonymous 8/22/2022 08:36 PM	None of the protected characteristics would have an impact on me personally to train and use yhe leisure facilities.
Anonymous 8/22/2022 08:52 PM	Age
Anonymous 8/22/2022 08:57 PM	None only fact I work full time prohibiting me attending classes
Anonymous 8/22/2022 10:18 PM	Na N/a
Anonymous 8/28/2022 01:46 PM Anonymous	N/a 6
9/03/2022 02:52 PM	

Questionnaire: Leisure Strategy Consultation : Survey Report for 19 February 2021 to 12 September 2022 Recently pregnant and there was no classes I could attend as I Anonymous worked. Anonymous It wouldn't 9/03/2022 03:39 PM Anonymous Abercynon NERS scheme and now over 60s has been a lifesaver for 9/03/2022 06:03 PM me, even though I have difficulty walking. Anonymous I won't 9/03/2022 06:15 PM Anonymous None of above as single working person whose leisure centre cut 9/03/2022 06:28 PM evening classes concentrate on people who don't work should be equal for all Anonymous I think all is fair Anonymous No as currently fit and active with access to own transport Anonymous I wouldn't be affected by any of the above. 9/05/2022 08:13 PM Anonymous Yes. Age. How many 50+ were involved in this strategy 9/05/2022 10:09 PM It should have no effect at all. Anonymous 9/06/2022 08:39 AM Anonymous No affects 9/06/2022 01:46 PM Anonymous

Certainly age but no other category

Anonymous

9/06/2022 07:13 PM

Intersectional impacts, so this is complex. All I know is you need to have your media as diverse as possible to attract all sectors and be inclusive. Focus on role models and case studies to show that all

groups can participate, if they want to? Not at all. Anonymous 9/06/2022 10:39 PM Anonymous N/A 9/07/2022 05:08 PM Anonymous Greatly Anonymous I'm 77 and try to keep active 9/07/2022 06:07 PM Anonymous The aims are fine, but the reality is that the Sobell centre pools are 9/07/2022 06:18 PM not accessible for wheelchair users. Anonymous Not at all 9/07/2022 06:18 PM Anonymous Not at all. 9/07/2022 06:21 PM Anonymous N/a No Anonymous 9/07/2022 06:34 PM There is a major gender gap within sport, it is clearly male dominated Anonymous 9/07/2022 06:39 PM regarding facilities where females lack the facilities to play team sports such as netball due to the facilities always being booked up by mens sport. I'm very disappointed with regards to the consideration given to Anonymous 9/07/2022 07:23 PM disabled people. Getting around the gym and accessing the pool is difficult, doorways and corridors are too narrow in older buildings, doors are difficult to open. It's often difficult to hear my headphone music, without turning it up to a very high level, because the music played in the gym is often loud itself. People shouldn't have to risk their hearing because staff like to hear the radio. Maybe it would be

better not to have any music playing at all in the gym. My personal disabilities are physical and mental, and I my experience of using the facilities to be as free as possible of stress. I feel I should be able to use the different services with as much independence as possible.

Currently, it's difficult.

Anonymous

9/07/2022 07:34 PM

I don't think any of these would apply to me.

Anonymous

9/07/2022 08:59 PM

As a woman I find outside exercise opportunities inaccessible after dark because I have safety concerns. My child has been a wheelchair user for a few months last year and we had to stop so many activities because they were inaccessible. Sports clubs definitely need to be

inclusive to all.

Anonymous

9/08/2022 08:24 AM

No effect

Optional question (58 response(s), 49 skipped)

Question type: Essay Question

Q12 With regards to the aims of the strategy, and the impact they may have, please let us know:a) How it could impact opportunities for people to use and promote the Welsh Language (Positive, Negative or Neutral) and if, in any way, it treats the Welsh Language less favourably than the English Language?b) How neutral effects could become positive, how positive effects could be increased, or negative effects be decreased?Please insert any of your comments below:

Anonymous

Fix facilities more quickly like broken saunas

8/18/2022 12:07 PM

Anonymous

No effect

8/18/2022 12:11 PM

Anonymous

8/18/2022 12:12 PM

N/A

Anonymous

I'm not concerned about the Welsh Language

8/18/2022 12:16 PM

Questionnaire: Leisure Strategy Consultation : Survey Report for 19 February 2021 to 12 September 2022		
Anonymous 8/18/2022 12:22 PM	Llantwit Fardre is a small family friendly Centre and should be allowed to continue to flourish as with the other Leisure Centres in RCT rather than be treated as a poor relation and be overlooked in providing various fitness classes It has served the area well for many years and should be allowed to continue to do so. This is not going to happen by cutting its opening hours and the classes it provides.	
Anonymous 8/18/2022 12:32 PM	N/A	
Anonymous 8/18/2022 12:37 PM	N/A	
Anonymous 8/18/2022 12:47 PM	It's approach to the Welsh language is very positive Word of mouth is always the best way to inform others	
Anonymous 8/18/2022 12:50 PM	You're doing fine as you are.	
Anonymous 8/18/2022 01:02 PM	Not sure as I only speak English - maybe have some Welsh only classes??	
Anonymous 8/18/2022 01:18 PM	I'm learning Welsh, which means I don't know Welsh. I'm happy with seeing a lot of Welsh but find it hard sometimes finding the English	
Anonymous 8/18/2022 01:52 PM	To promote bilingualism.	
Anonymous 8/18/2022 01:59 PM	I think we should always try to promote welsh if ur a welsh speak or not in a more positive manner	
Anonymous 8/18/2022 03:43 PM	A) Neutral B) unsure	
Anonymous 8/20/2022 12:16 PM	N/a	

As a non Welsh speaker, I would welcome that the Welsh language

be used and maybe even an opportunity to learn.

Anonymous

8/20/2022 01:00 PM

Anonymous This should be about activity - not the use of the welsh language 8/20/2022 09:28 PM Anonymous N/A Anonymous None 8/22/2022 05:48 PM Due to the Welsh language not being a first language for many Welsh Anonymous 8/22/2022 05:53 PM people sadly we have to use English with Welsh subtitles in all areas this I feel is suitable and covers the needs for everyone No comments to make. Anonymous 8/22/2022 05:56 PM Anonymous Yoga classes could possibly be bilingual. 8/22/2022 06:01 PM Anonymous I don't understand this question Anonymous Not comment 8/22/2022 08:57 PM Anonymous Na Anonymous Mixed classes, with ages of all abilities, increase class numbers and 8/24/2022 05:17 PM availability. Allow for people who work, open later hrs to accommodate those who work. Update the booking system to show classes attended, as fed up of getting non attendance emails when in attendance or cancelled. All leisure centres should be using the same system eg tonyrefail you give your name, Porth you scan your disc. Porth tells you to go into class if there is a que then your registered as a non attender Anonymous I find it hard to read due to the Welsh being put first Anonymous Get the jacuzzi in tonyrefail leisure centre back up and running

9/03/2022 02:50 PM

Anonymous

App doesn't work effectively whatever the language!

9/03/2022 02:52 PM

Anonymous

It would be nice to have more welsh language opportunities in the

area as there are none!

Anonymous

9/03/2022 06:15 PM

Ofer translation but I can't see the need if your running on a treadmill

to converse in Welsh unless your really wanting it!

Anonymous

US Leisure centre to be equal for all

9/03/2022 06:28 PM

9/03/2022 09:10 PM

Anonymous

It's excellent service

Anonymous

9/04/2022 10:40 AM

Stick with English...Council wastes so much money on everything

being bought-lingual to please a minority of the community

Anonymous

9/06/2022 08:39 AM

It will have no effect at all.

Anonymous

9/06/2022 01:46 PM

Not Sure

Anonymous

9/06/2022 07:13 PM

Huh? Marchnata yn Cwmraeg, wrth gwrs, ond mae llawer o bobl yn siarad iethodd arall hefyd. It's about language equity (which is different to equality), so both languages, not either/or needless duplication. This should be part of your inclusivity strategy, for a multicultural and multilingual (and healthy and well) RCT community. See CTM population needs/wellbeing assessment, cultural factsheet

for some context here.

Anonymous

9/06/2022 10:39 PM

No comments

Anonymous

Language makes no difference.

9/07/2022 06:18 PM

9/07/2022 06:18 PM

Welsh language activities would be good

Anonymous 9/07/2022 06:39 PM

Would love more use of the welsh language and a provision for welsh

courses to take place.

Anonymous 9/07/2022 07:23 PM

Maybe have staff wear badges when they are bi lingual, or to indicate

any language they speak fluently.

Anonymous

A) no impact B) don't understand the question really and I am post

9/08/2022 08:24 AM graduate educated

Optional question (43 response(s), 64 skipped)

Question type: Essay Question